

Fee refund policy

Cancellation Policy – before course start date

Written notice must be given at least two weeks in advance to qualify for a full refund excluding the administration fee of £50.00 GBP.

If written notice is not received within two weeks then we reserve the right to deduct from the full amount two weeks course fees and also if accommodation was booked two weeks accommodation charges.

Cancellation Policy – after course confirmation and start date

In any situation where a student has been granted a visa for entry to the U.K by the Home Office or British Consulate on the basis he/she is to study here at Newcastle International School of English we will only refund the already paid fees on the receipt of a written confirmation of visa refusal by the Home Office or British Consulate.

Tuition fees for early departures, absences, misconduct or illness once the course has started are not refundable.

It is advisable that all students take out their own personal insurance to cover any unforeseen circumstances.

Insurance

Students and their possessions are not insured by Newcastle International School of English. We will not be held responsible or accept liability whatsoever for any accidents, loss or damage to their belongings however they are caused or sustained during the course. Therefore personal insurance cover is strongly recommended.

Bank Charges

Please ensure that all money transferred to Newcastle International School of English include all Bank transfer charges in your own country and the U.K. We do not pay bank charges, if there are any charges made to Newcastle International School of English during the transfer process, this will be charged to the individual on arrival at the school. Transfers can only be accepted in Pounds Sterling (GBP)